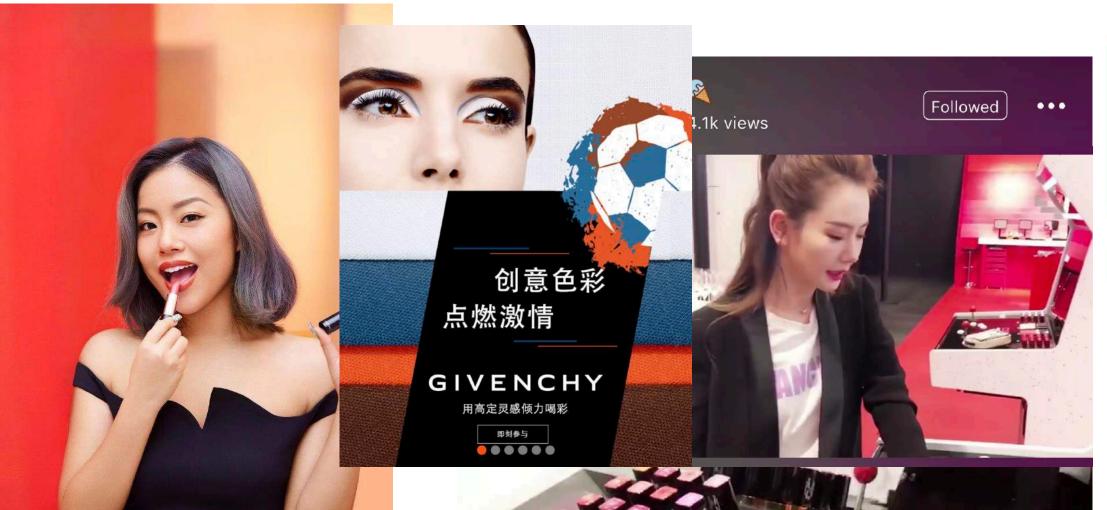
Deliver Beauty Dreams

#### UCO理念

伴随美妆品牌一同成长 打造美妆产业链中的长期可持续的合作关系







06月23日 13:16

#戏精眼技王#

#戏精眼技王##互动有礼#



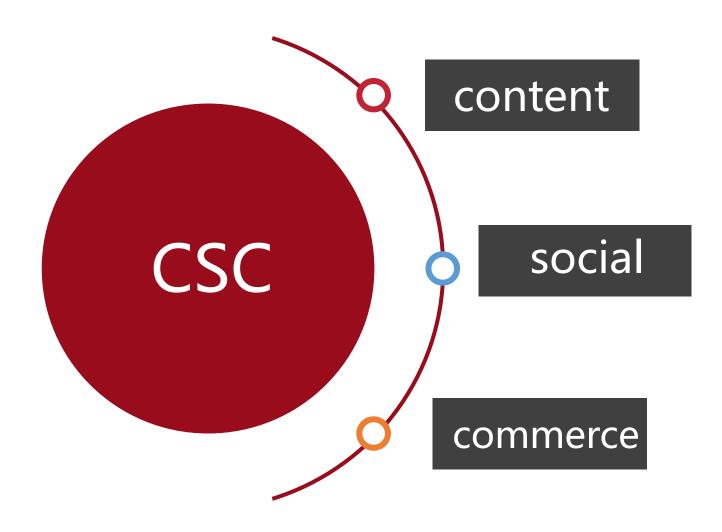








## CSC 是什么



#### 内容营销

平台内容抢占 大IP内容背书 全渠道内容孵化

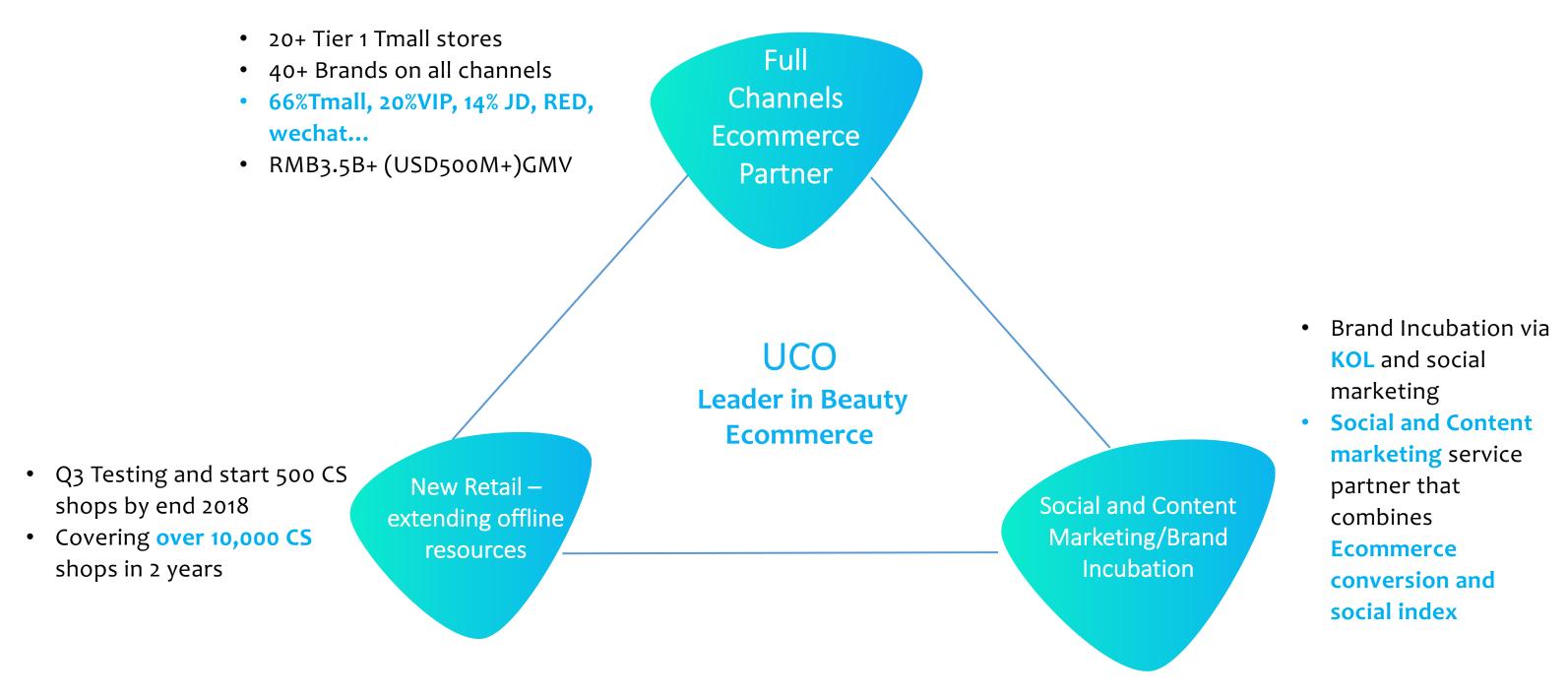
#### 社交传播

病毒营销传播 达人营销传播 社交互动传播

#### 商业变现

内容&社交带货销售落地

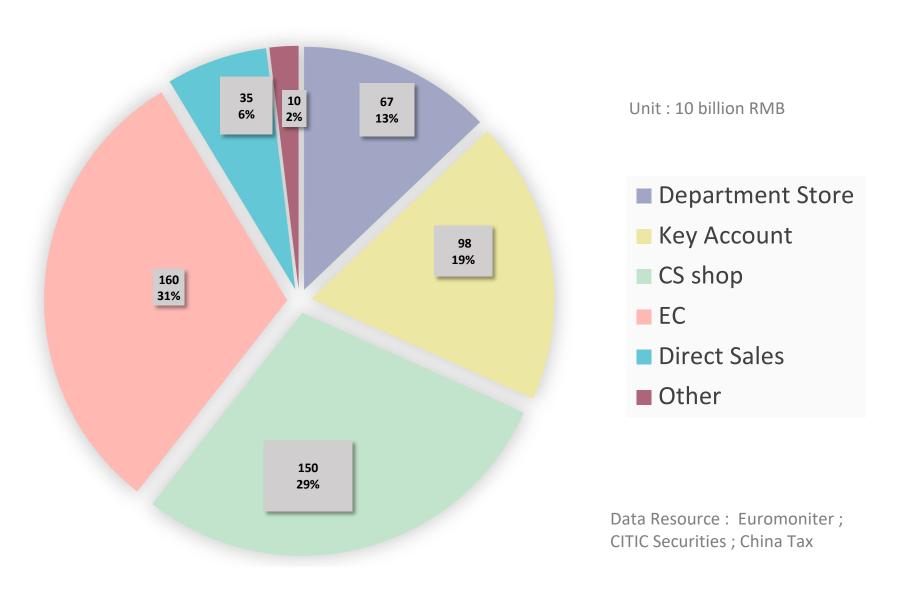
#### **UCO** — Absolute Leader in Beauty Ecommerce

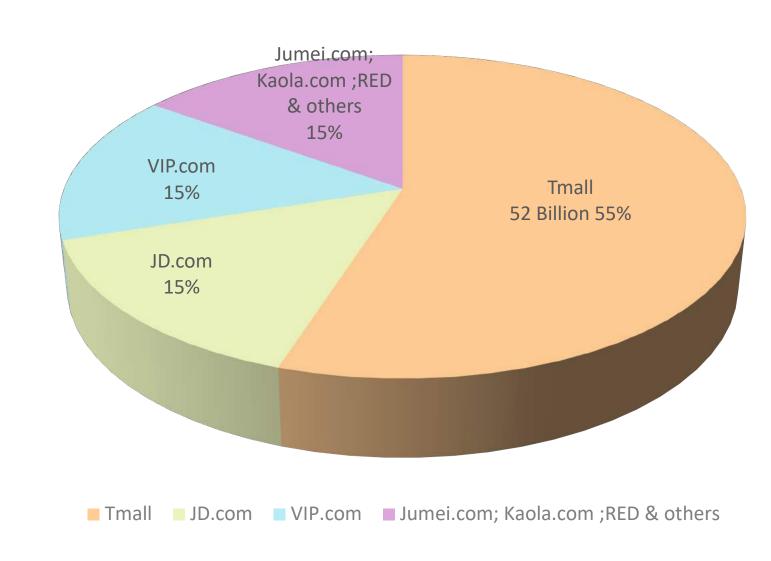


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#### 2017 China Beauty Sales by Channel

#### China 2017 Beauty EC- B2C Sales by Platform





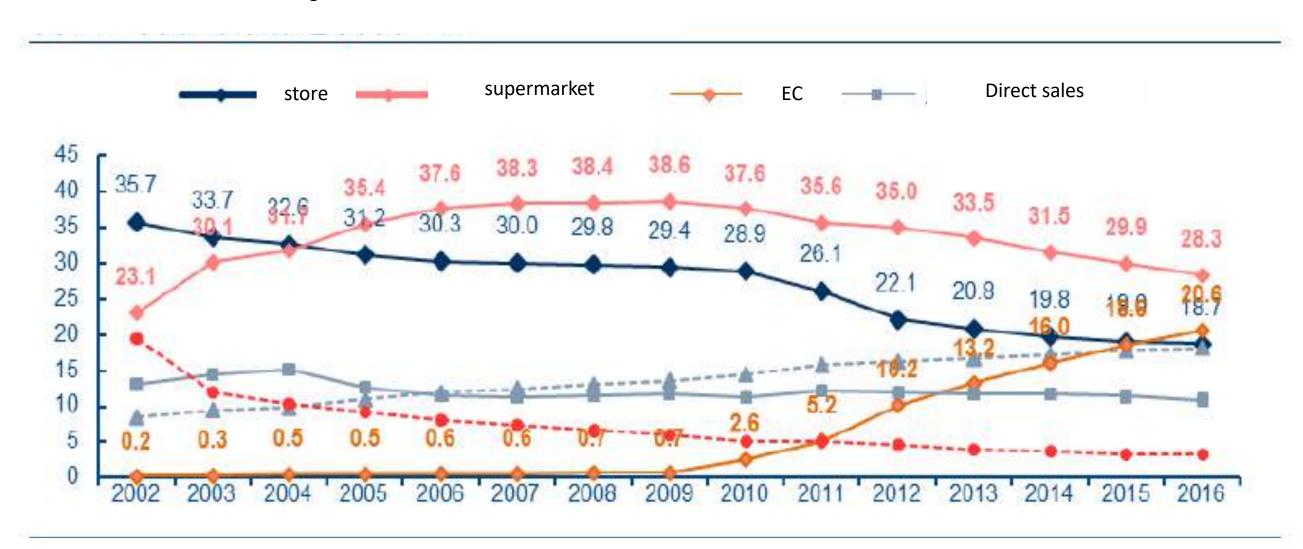




#### China Beauty Sales by Channel Evolution from 2002-2016

- From 2009 to 2016, the market share of e-commerce channels has increased to 20.6% in beauty industry,
- And in the long term, the proportion of e-commerce channels is expected to be 30%~35%.

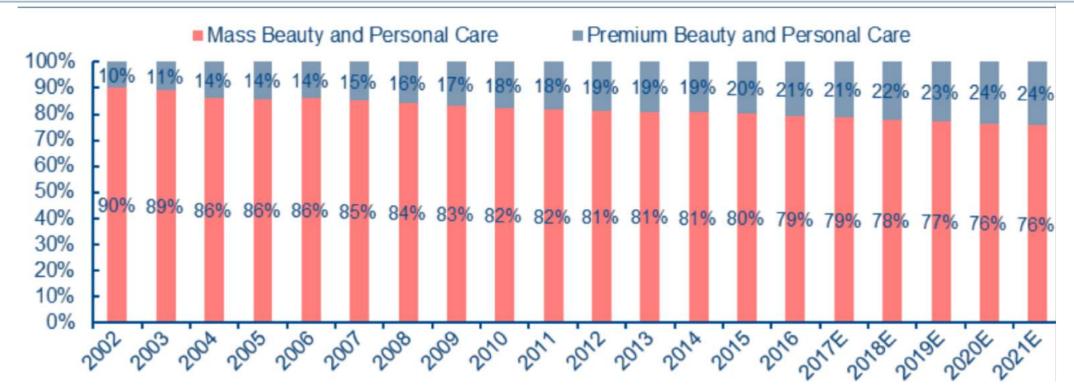
Channel share of Chinese marketing





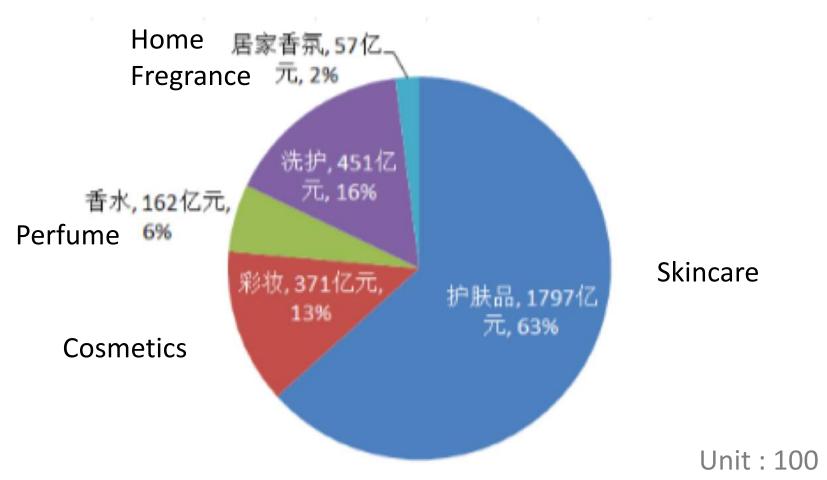
#### Mass Beauty vs Premium Beauty Growth Rate and %







#### China Beauty Sales & Growth Rate by Category 2017



2017 Growth Rate by Category

Skincare: 20%-25%

**Cosmetics** : 45-50%

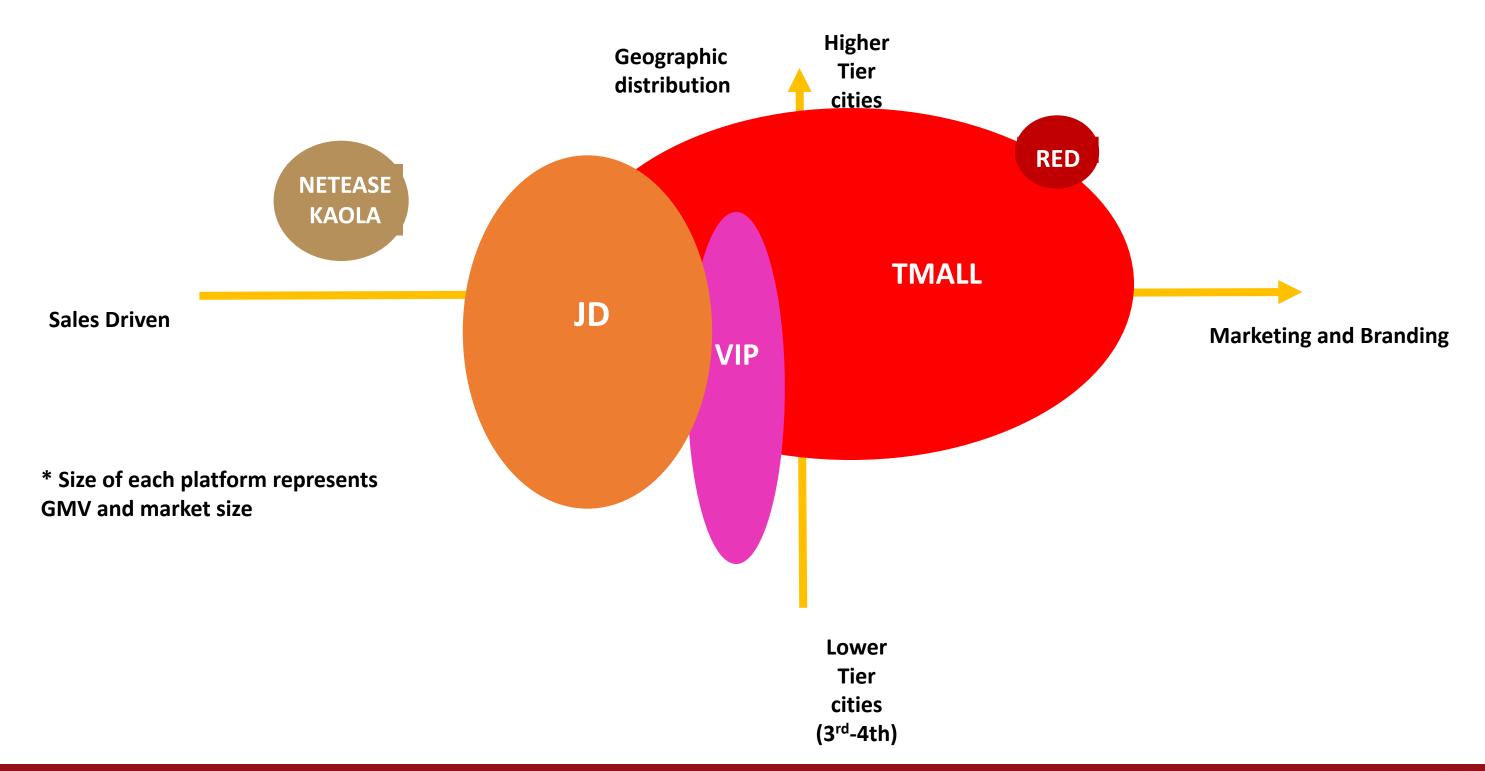
Perfume: 30-35%

Unit: 100 million

资料来源:天猫美妆, BeautyResearch, 中怡康, 草根 调研,中信证券研究部测算



## **Main B2C Platforms Positioning**





## Premium Brands on Main B2C Platforms











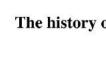






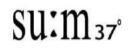












法国娇韵诗





GIORGIO ARMANI GIVENCHY

WesSaint/Aurent

2012

2013

2014

2015

2016

2017

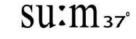






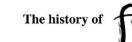


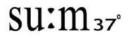












- All the major beauty groups already on Tmall except Chanel
- VIP and JD is 2-3 years behind Tmall when it comes to Premium brands but believe would catch up in the coming 18 months

#### **Consumption Upgrading**

TOP Brands on Tmall- changes in last 4 years- Consumption Upgrade
Consumer Mindset of Brand Positioning, Big Opportunity and Threats for Existing and New Brands

- Japanese Brands- coming back?
- Western Brands- where are the opportunities and threats?
- Local Brand- Growth and Decline?
- Korean Brand
  - Fashion or Sustainable?
  - THAAD impact?
- Content and Social Brand (微商, KOL...)- New Type of Brands?
- Consumption Upgrade
  - Brands with character
  - More High end brands in top 10 list
- Makeup growth, particularly premium make up- what is the category opportunities?

TIME		MAKUP		SKINCARE		
2013-11	1	Dior/迪奥		EsteeLauder/雅诗兰黛		
2013-11	2	CARSLAN/卡姿兰		L'oreal/欧莱雅		
2013-11	3	Missha/谜尚	3	阿芙		
2013-11	4	Maybelline/美宝莲	4	Lancome/兰蔻		
2013-11	5	Etude/伊蒂之屋	5	PECHOIN/百雀羚		
2013-11	6	Max factor/密丝佛陀	6	御泥坊		
2013-11	7	Lancome/兰蔻	7	美即		
2013-11	8	Laneige/兰芝	8	Olay/玉兰油		
2013-11	9	Armani/阿玛尼	9	Laneige/兰芝		
2013-11	10	The Face Shop/菲诗小铺	10	Kiehl's契尔氏		

TIME		MAKUP		SKINCARE
2015-3	1	Dior/迪奥	1	EsteeLauder/雅诗兰黛
2015-3	2	CARSLAN/卡姿兰	2	Lancome/兰蔻
2015-3	3	Etude/伊蒂之屋	3	L'oreal/欧莱雅
2015-3	4	Maybelline/美宝莲	4	PECHOIN/百雀羚
2015-3	5	Hera/赫拉	5	Kiehl's契尔氏
2015-3	6	Laneige/兰芝	6	Marykay/玫琳凯
2015-3	7	Shiseido/资生堂	7	Laneige/兰芝
2015-3	8	YSL/圣罗兰	8	Olay/玉兰油
2015-3	9	3CE	9	Clinique/倩碧
2015-3	10	Armani/阿玛尼	10	美肤宝

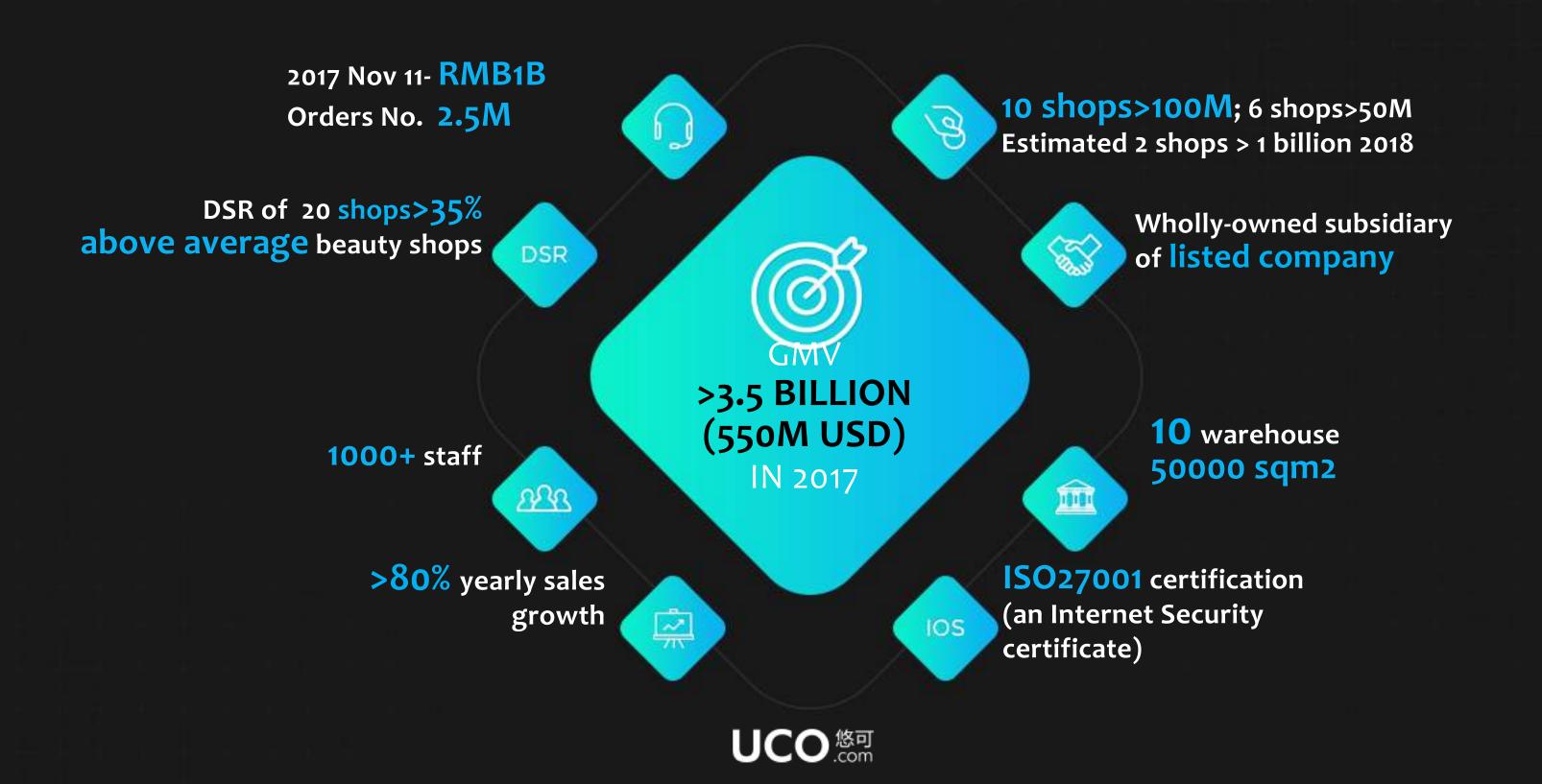
American/European					
Japanese					
korean					
Local					
Other					

TIME	MAKEUP					SKINCARE
2017-02	1	YSL/圣罗兰	11	Laneige/兰芝	1	Shiseido/资生堂
2017-02	2	Dior/迪奥	12	Innisfree/悦诗风吟	2	The history of whoo/后
2017-02	3	Chanel/香奈儿	13	Tom Ford/汤姆福特	3	SK-II
2017-02	4	ETUDE HOUSE/伊蒂之屋	14	Shiseido/资生堂	4	SULWHASOO/雪花秀
2017-02	5	The Saem/得鲜	15	Maybelline/美宝莲	5	PECHOIN/百雀羚
2017-02	6	Armani/阿玛尼	16	Lancome/兰蔻	6	Innisfree/悦诗风吟
2017-02	7	Givenchy/纪梵希	17	Mistine	7	Estee Lauder/雅诗兰黛
2017-02	8	MAC/魅可	18	Canmake/井田	8	POLA/宝丽
2017-02	9	CARSLAN/卡姿兰	19	NARS	9	Schnaphil + /施奈芙
2017-02	10	Cle de peau beaute/肌肤之钥	20	MARIE DALGAR/玛丽黛佳	10	L'oreal/欧莱雅

Source: Alibaba datacube, Alibaba backend



#### **UCO** — Quick Numbers



#### **Premium Brand Operation**

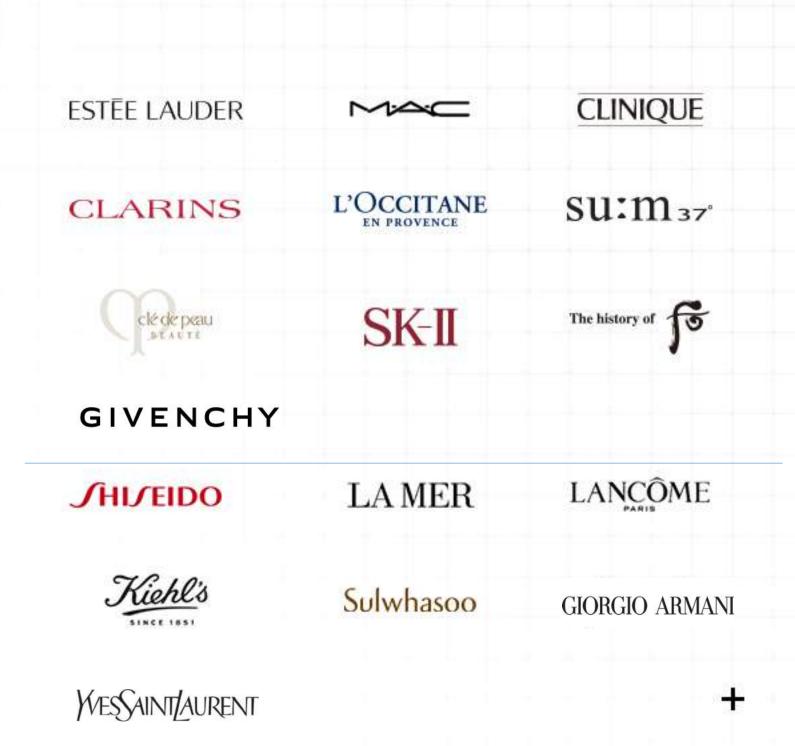
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#### **UCO is ABSOLUTE LEADER**

as Service Partner

For Premium
Beauty Brands

We **Operate 10 out of top 17 Premium Brands** who have official presence in the key B2C platforms







## EXPERIENCED TEAM FROM INDUSTRY LEADING COMPANIES

Content & Social - Sunnie Shao
B2B Distribution - Iris Chien
Tmall Operation - Anne Guo
Customer Service - Tina Ni
Supply Chain & IT - Long Wong
Business Development - Nancy Xue







SEPHORA







#### UCO 专业化一站式的电商物流 数字化内容营销服务

#### 为合作伙伴提供一站式的服务

#### 筹备期

线上销售期

售后期

页面 设计

市场营销 策略

旗舰店 运营

美容顾问 客服

客户 订单 仓储服务

物流

- 体现品牌调性 以及风格
- 完美客户 体验设计



- 配合品牌的市场 市场营销策略
- 新时代 可持续的 电商发展计划
- 针对高端品牌的全 方位策略与计划



- 不通过大规模 的促销拉动销 售
- ・为高端化妆品 牌服务的经验



#### 专业的美容顾问 而非仅是客

- <mark>团队由TINA 带</mark> 领, 前Avon 销售 培训经理
- 首次微信以及视频 的美容咨询在天猫网 红以及内容的发展
- 商场打分系统
- 全方位的培训计划
- 定制的文案超过10000条 为品牌定制的文案

- ・ UCO 自创的一体化 系统-用户管理, OMS, CRM, WMS, OMS & BI 分析
- ・ 定制化 灵活化 parameters to meet 各项指标去达到来 自客户以及平台的不 同的数据要求









UCO 荣获 2015 最佳物流奖 同时获奖还有 亚马逊以及 京东



#### UCO — 所获奖项



2017 **唯品会** 最佳供 应商奖 2017 天猫 "金妆奖" 最佳合作伙伴



2018 五星天猫服务商2018 最佳行业贡献奖 -美妆





2015 中国物流奖 "最佳电商物流运营"



2016天猫美妆类目金牌搭档奖; 2015"金妆奖"最佳品牌服务奖.



## New Retail Extending Offline Resources

#### New Retail — We Cover Total Online & Offline

20+ProvincesDistributors

**12000+** Counties

30000+CS Shops

780 Department Stores

1500+ Watson's Stores...

45000+Offline POS







User Experience offline

Data integration

Supplier Chain Integration

Enhancing
Offline customer
contact and sales



#### **NEW RETAIL**

## Background

- 170,000+ CS shops in China
- Target mid-tier of 20-100 chain stores in a region, probably around 1/3 of the whole market
- RMB350-400B market

#### 2 Key enablers

Supplier Chain integration-Reduce obsolete stock, better forecast and efficiency Wechat based front end for CRM and wechat mall-Customer relationship maintenance and management, incremental sales without additional stock and cash requirement

### **Target**

- Build and fine tune model in one province, target to roll out 500 shops by end 2018
- Replicate to other provinces and target 10,000+ shops in 2 years time

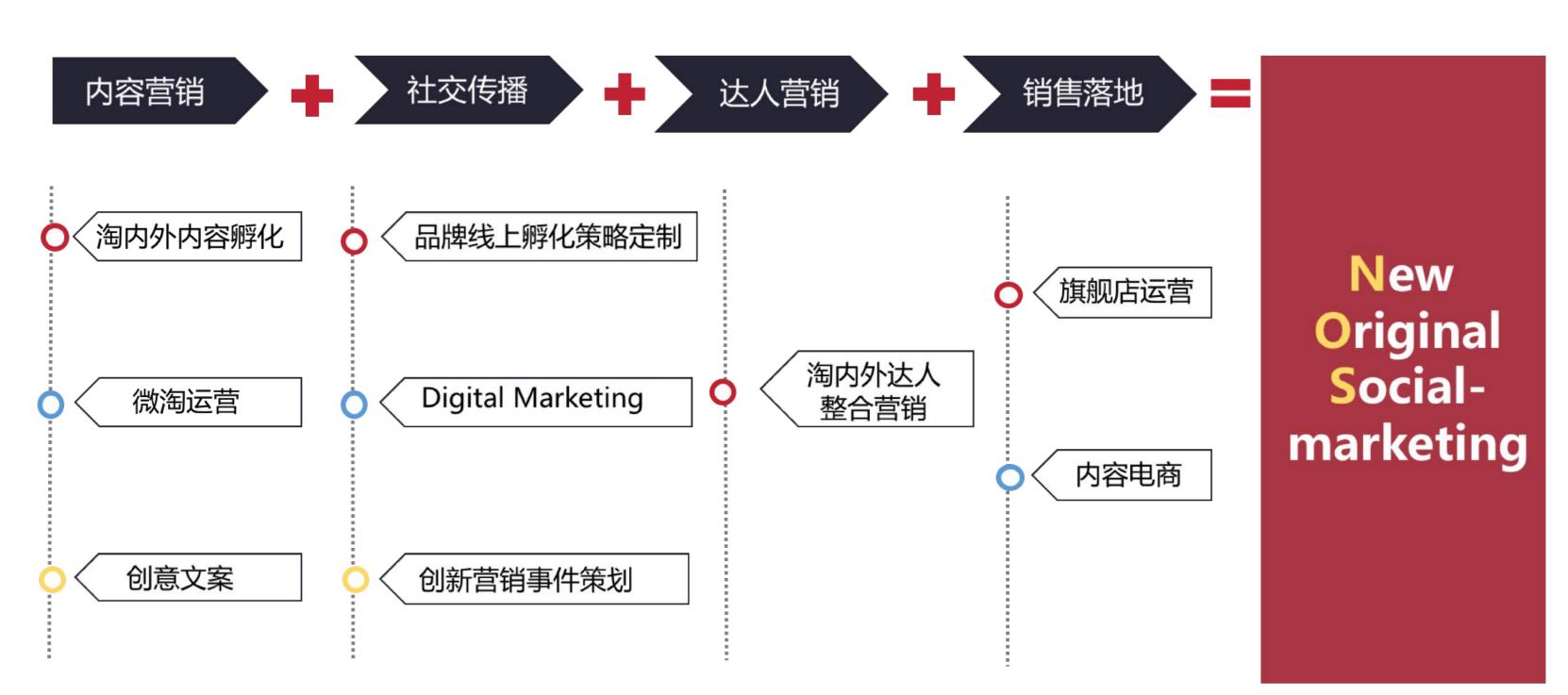
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## Social and Content Marketing Brand Incubation



## 我们的业务模型



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### 我们的淘外营销矩阵



# E-Commerce & Marketing Showcases