

Healthy, happy and high impact

Taking teams from functioning to flourishing

Presenter

Jasmine Smith

Executive Manager, Organisational Effectiveness

19th October 2017





Mental illness

DSM diagnosis
of mental disorder
and low functioning

Languishing

Low wellbeing and low functioning

Functioning

Neither flourishing or languishing

Flourishing

High levels of wellbeing and high functioning

Increasing flourishing in workplace



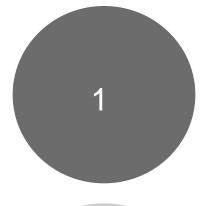
Positive influencing factors to flourishing

- Felt appreciated
- Opportunity to use strengths
- Had a sense of autonomy
- Reported job satisfaction and purpose
- Physical wellness
- Volunteering

Outcomes for flourishing team

- Higher levels of engagement and productivity
- Lower turnover and happier customers.
- Reported as feeling happier and have more energy.





Developing mindful leaders

2

Whole person wellness program



Creating positive working environments





The Swisse Story





The Swisse brand pillars



QUALITY PREMIUM INGREDIENTS









- Raw ingredients sourced from around the globe
- Exclusive active ingredients

BACKED BY SCIENCE









- Evidence based complementary medicine and nutraceutical research
- Partner with leading academics, universities & research institutes

ASPIRATIONAL H&H LIFESTYLE









- Passion for health, happiness and wellness
- Belief that health is the foundation for living an optimal life

Swisse Scientific Advisory Panel





Swisse Global Markets





Swisse current global Market Share





China No. 1 VHMS Brand Online^





^{*} Based on IRI Scan Data, AU Pharmacy + AU Grocery Scan + AU Independents Scan, Dollars, MAT To 21/08/2016.
^ Based on Alibaba Online VHMS (vitamins, herbs, minerals and supplements) Sales Data, MAT To 15/07/2016.

A great place to work







POSITIVE + BUSINESS PROJECT









The H&H Group











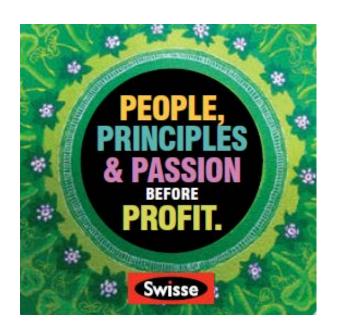
Our philosophy and culture

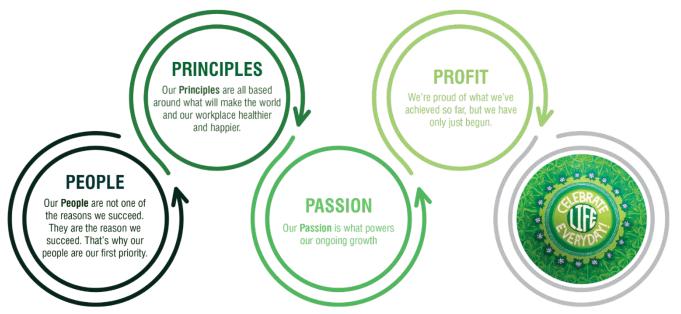




We believe in our 4 P's







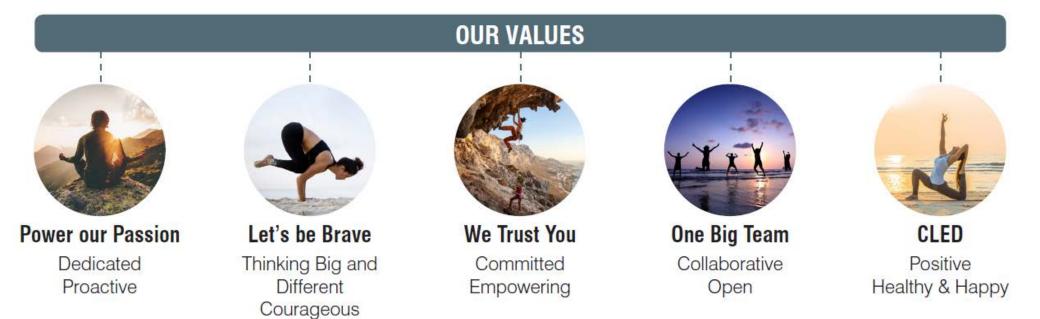
We believe in CLED-ding





We believe in our values





We believe in our people



Achieve

Contribute to positive outcomes through performance and behaviour.

OUR PURPOSE

Make People Healthier and Happier

Connect

Share, listen and celebrate with our community.

Inspire as leaders.

GrowFlourish as individuals.

The output is our positive culture





Building a high performing entrepreneurial culture takes time, focus and careful planning.

Every year we create our Culture Plan which sits alongside our Business Plan.







Developing mindful leaders

Mindful leadership



If your actions inspire others to dream more, learn more, do more and become more...you are a leader.

Developing mindful leaders





Developing mindful leaders





Leading self



CLED!heads

Objective

To develop the skills for powerful self leadership that enable the Swisse team to celebrate life everyday.

5 module program that covers;

- Neuroscience mind, body, brain connection
- Values and meaning
- Character strengths
- Grit and resilience
- High quality connections



DIAGNOSTIC - VIA Character Strengths

Leading teams



Mindful leaders

Objective

To build the capability of our senior leaders to lead mindfully and positively.

Positive Psychology influenced 4 day immersion across

- Leading self
- Leading teams
- Leading through change
- Creating strong cross cultural networks

Supported by 6 month virtual coaches with a Positive Psychology lens.

DIAGNOSTIC - Human Synergistics Life Styles Inventory 1 & 2

Team dynamics

Swisse

H & H teams

Objective

To support our teams to build strong, collaborative relationships within their teams and cross functionally.

Program consists of immersive workshops and quarterly keynote speakers (resilience, health, relationships).



DIAGNOSTICS

- Human Synergistics Group Styles Inventory
- Hermann Whole Brain HBDI





Whole person wellness

Whole Person Wellness









MINDFULNESS

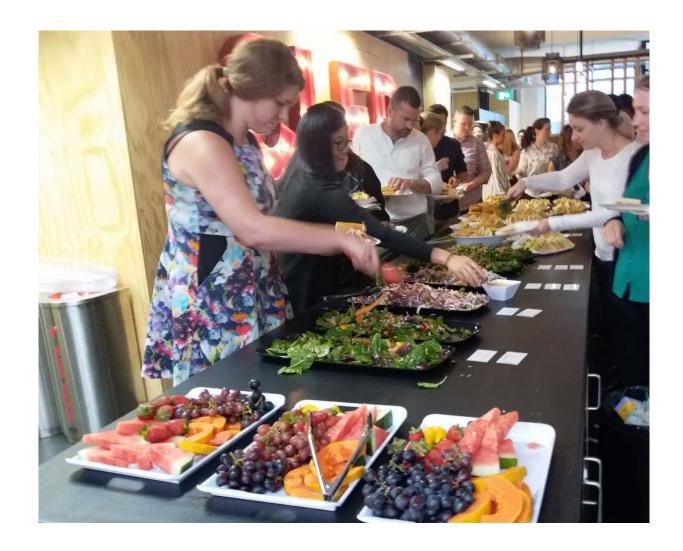


MOVEMENT

Proper, K and van Mechelen, W 2008 Burton, W.N, Chan, C, Conti, D.J, Schultz, A.B, Pransky, G and Edington, D.W 2005

Nutrition









Movement



.











Movement







Mindfulness





Mindfulness



WHAT IS SMILING INSIDE? **Swisse** Skills & attitudes cultivated in these two practices: awareness regulation acceptance patience gentleness/kindness Office, MultiUse Area) on either Monday or Thursday evenings 5-6pm emotion regulation presence concentration grattude curtosity · gente mental discipline equarimity compassion commitment · letting go Each one hour session is made up of these three components: Group questions/ Deepen experience and familiarity in medication answers/discussion Deepen understanding and acceptance of self through 10% being with self in meditation Meditation Crystallise understanding of what meditation is - what Practice 75% is actually being done with the mind Teaching 15% Spark or energise intrinsic modivation for ongoing Independent meditation practice Supply with new tools or resources for ongoing practices Practices used: We work with two practices: Mindful awareness meditation - this Compassion meditation - this is Appropriate for following levels of participants: is the practice of paying attention on the practice of self-compassion purpose to what is occurring in the and compassion for others · Beginners (to all kinds of meditation) present moment (both Inside you & outside you) - with calm acceptance. Beginners for mindful awareness technique Intermediate level meditators





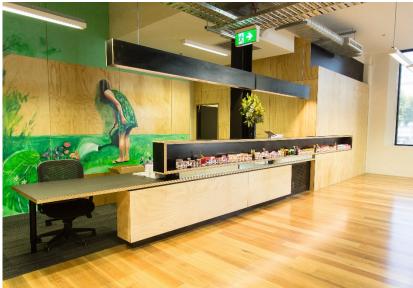


Positive Environment











Positive environment

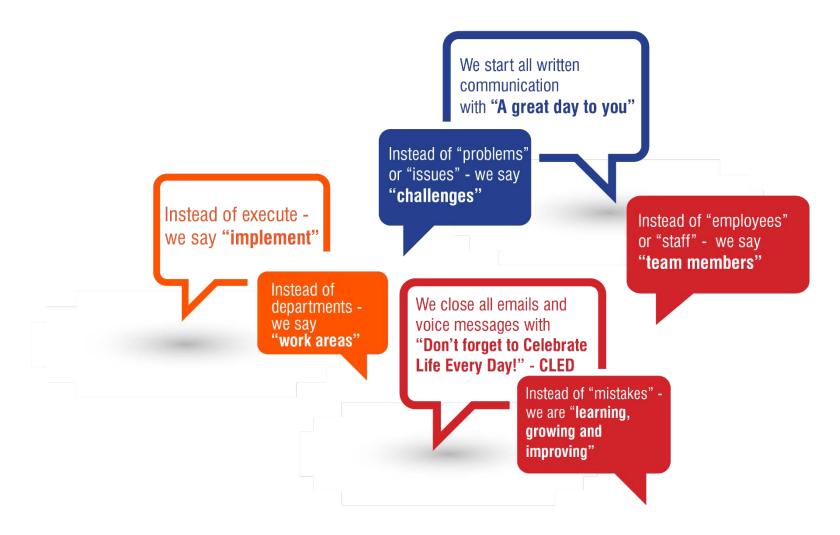






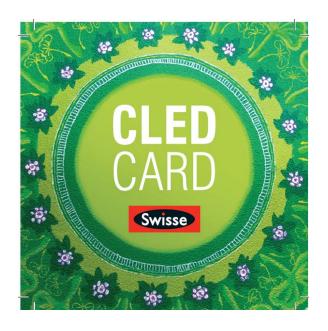
Positive Language





Elevating positive emotions





SMILE CARD

'n.

Take a deep breath and relax, you have earned it because...

From: _____



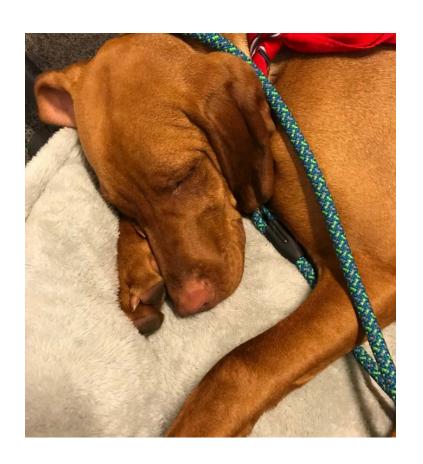






Elevating positive emotions









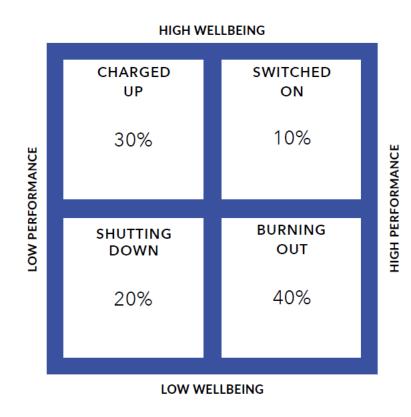


Measurement and next steps

Measurement







Measurement



Global Diagnostic Profile

Insights

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamoc laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.



About your Diagnostic

This detailed group-level data visualisation reveals the % of employees in each of the 3 vitality levels across each of the Benny Button Wellbeing Index Factors shown. For too long organisations' have invested in areas of wellbeing without the intelligence of more specific and sophisticated data insights.

This diagnostic helps you focus on the key areas that will provide the best return on your effort and investment.

Global Heatmap

Insights

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.



About your Heat Map

wellbeing and performance are interdependent. In business we find leaders and employees prioritising and pushing performance, but neglecting important elements of wellbeing in the process. The heat map reflects the importance of simultaneously investing in wellbeing as well as performance and the value and importance of a 'Switched On' culture.

Learnings



- Need to focus on inside out and outside in
- Find opportunities to co-create
- Revisit intent of initiatives to make relevant for China
- Cross cultural tension in ways of working

What's next?



- Diversity and inclusion Celebrate Life Every Way
- China culture and wellbeing program for H & H group incorporating Positive Psych principles
- Research and collaboration around science of people
- Positive organisational leadership program





jasmine.smith@hh.global



Thank you

Celebrate Life Every Day!